

Codes of Conduct

Updated September 2025

TABLE OF CONTENTS	PAGE
1. Overview of Codes and Procedures	Page 2
2. Contact Details	Page 3
3. Definitions	Page 4
4. Cultural Behaviours and guiding Principles	Page 6
5. Code of Conduct	Page 8-10
6. Code of Conduct for Volunteers	Page 11-12
7. Code of Conduct for EN National Groups, Committees, RMBs, County Board Members and Regional & County Committee Members	Page 13-14
8. Code of Conduct for Parents/ Carers	Page 15-16

Overview of Codes and Procedures

Sporting excellence and enjoyment are only achieved by participants and spectators through adherence to the highest moral, ethical and sporting standards. Our mission is to establish England Netball as a top-performing, financially sustainable National Governing Body that promotes 'Netball for Life' and develops world-class athletes.

One of our underlying objectives is to establish a safe, fair and inclusive sporting environment.

To achieve this ambition, we must continue to engage everyone in our Sport and provide them with an enjoyable, exciting and stimulating experience. The promotion of respect, high standards of sporting behaviour and ethics are fundamental to this objective. Our Codes of Conduct set out the standards and expectations that are applicable to every Member and Connected Participant involved in the delivery of Netball under the auspices of the National Governing Body in England.

The Code of Conduct for Members and Connected Participants is applicable to everyone involved with Netball. This code is adapted and augmented depending on the additional roles undertaken by the individuals concerned. These additional codes of conduct should not be considered in isolation.

Breaches in standards and expectations must always be taken seriously and fairly handled according to open and transparent regulations. The application of sanctions must be consistent, relevant and proportionate. Our *EN Misconduct List (separate document) provide details of misconducts that should be reported to England Netball and investigated under the Disciplinary Regulations. (indicated in red within the Code of Conduct). Where breaches of the Code of Conduct falls outside of the EN Misconduct List it should be handled informally at a local level.*

It is the responsibility of all Members and Connected Participants to understand England Netball's standards and expectations under the individual codes of conduct and to help us ensure that the code is applied by all netball participants in England.

Definitions

The definitions within the Code of Conduct are consistent with the Disciplinary Regulations; with the following terms having the meanings set out below:

Articles of Association	means the articles of association of the All England Netball Association Limited.
Board	means the Board of Directors of England Netball.
Child or Young Person	means a person under the age of 18.
Club	means a collection of individuals that come together from time to time in the form of a netball clubs through which some or all of those individuals become members of England Netball..
Codes of Conduct	means the set of behavioural standards which England Netball establishes as the expected minimum standards of behaviour.
Competition	means occasions where a number of Clubs or teams compete together in a formal or informal structure, often with a winning team and/or relegation or promotion aspects. This can be for a social purpose, played for fun or of a more competitive nature. A Competition can be held at a home or away venue, or at a central venue, festival or tournament.
Connected Participant	means any person, entity or collection of persons, whether a Member or non-Member, who from time to time participates in The Sport in any capacity whether directly or indirectly including by way of being a Volunteer. For the avoidance of doubt, the Codes of Conduct and Disciplinary Regulations apply to Connected Participants involved in The Sport, including Directors of England Netball, members of the Regional Management Board and County Association and their technical/sub-groups, and other Volunteers involved in The Sport, regardless of whether they are Members or not.
Conflict of Interest	means a situation in which an individual has competing interests or loyalties or there may be a perception of or actual bias.
County Association (County)	means an association of Leagues, Clubs, groups and schools as determined by the Board in accordance with the Memorandum of Association or the Articles of Association or other Membership Regulations.
County Committee	means the lead committee under which the County Association is governed.
Disciplinary Regulations (Regulations)	the document that defines the Disciplinary Procedure that will deal with any breaches or failure to comply with any misconduct defined within the EN Misconduct List.
England Netball (EN)	means the All England Netball Association Limited, a private company limited by guarantee and registered in England with the registered number of 1698144.

EN Misconduct List	means the list of offence codes and rules in which England Netball may raise a disciplinary charge against a member individual, organisation or connected participant for a breach.
League	means registered leagues that support membership to England Netball (by including this in an entry requirement in their regulations) and facilitate versions of the game in accordance with England Netball and World Netball rules and regulations.
Member	means any individual or organisation appointed as a Personal or Group Member in accordance with England Netball's Articles of Association. Where an organisation is a Member, the leader of the organisation (usually the Chair of the management group/committee) will be held to account on behalf of the organisation; Sanctions (including Interim Suspensions) resulting from the Disciplinary Procedure may be applied to the organisation.
Membership Regulations	means the bye laws, codes of conduct, procedures, regulations and standing orders of England Netball as amended from time to time pursuant to Article 108 of the Articles of Association.
Memorandum of Association	means the legal document that was filed by England Netball with the registrar of companies at the time of incorporation of the company.
National Governing Body	means England Netball.
Recognised and Authorised Activity	means recognised versions of the game that have been authorised by England Netball.
Regional Association (Region)	means an association of County Associations as determined by the Board, in accordance with the Memorandum of Association or the Articles of Association or other Membership Regulations.
Regional Management Board	means the lead committee under which the Regional Associations are governed.
Social Media	means media designed to be disseminated through social interaction, using highly accessible and scalable publishing techniques. Social media use internet and web-based technologies to communicate with one another and receive news, information and entertainment. Types of Social Media include networks like Facebook, YouTube, Twitter and TikTok and also blogs and podcasts.
The Sport	means the game of netball or any versions of the game that are Recognised and Authorised Netball Activity and governed by England Netball including the variety of mechanisms, means and structures and operations through which netball is delivered operated and administered.

Volunteer(s)

means any person who gives their time and talents freely to make netball happen and is not paid more than out of pocket expenses. For the avoidance of doubt this means, any person providing assistance or support to England Netball, County or Regional Associations, Leagues or Clubs from time to time or otherwise as Staff and including but not limited to any person providing assistance at Leagues / competitions / tournaments / Clubs.

World Netball

means the International Netball Federation

Cultural Behaviours and Guiding Principles

We have three core cultural behaviours that are critical to how we deliver our strategic goals;

- **WE ARE PIONEERS:** Never settling, continuously learning and innovating... to be the best that we can be.
- **WE EMPOWER:** Through collaboration and trust we have confidence in ourselves and others to make the right decisions and get things done.
- **WE ARE PASSIONATE:** Driven to succeed without ego, inspiring others along the way.

We are strong believers that it is the culture within netball that makes it a special place to belong and drives successes. Our netball family are passionate and dedicated to making Netball the best that it can be.

Our cultural behaviours are underpinned by the following guiding principles which shape and frame our organisation's culture, personal relations and decision-making. These principles are:

- We are a customer-focused sports business. We will always place the participant at the heart of everything we do and provide the best quality service we can but we will balance that with the need to grow and manage a sustainable business.
- We will value and respect the contribution and needs of our volunteer workforce who are integral to our success.
- We will centrally coordinate and locally deliver our portfolio of programmes and products targeting resource at the point of need (one size does not fit all). By ensuring pathways are integrated and securing a return on our investment (financially or socially) creating capacity to reinvest in the business and delivering long-term sustainability.
- We will be innovative and progressive in our thinking, always connecting short-term actions to medium-term strategies and long-term goals and striving to improve the quality and standard of what we do and how we do it.
- We will work as 'one team aligned to one dream' for the benefit of netball in England and as such we will succeed or fail together.
- We will work in partnership and collaboration where there is a mutual benefit in terms of operational effectiveness and efficiency, value for money and added value for participants in netball.
- We will develop, enable and encourage programmes and activities that have a positive and beneficial impact on the lives of netball participants.

- We will establish integrated planning and process pathways that enable rather than constrain service excellence, making England Netball easy to do business with and add value to the participant.
- We will recognise and celebrate individual and collective contributions and success.

Code of Conduct

Our Codes of Conduct requires the highest standards of conduct from everyone involved in netball to ensure that their behaviour and actions meet the values and standards expected at all times.

Everyone must conduct themselves in an honest, fair, impartial and transparent manner.

Our Codes of Conduct are applicable to all aspects of the Sport and are driven by England Netball's cultural behaviours and the guiding principles (set out above).

I Understand and will Respect:

- The rules, regulations and requirements of the Sport, including, but not limited to, any Competitions in which I participate either directly or indirectly
- The rights, dignity and worth of all people involved in netball, regardless of any protected characteristic (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation)
- The rights, dignity and worth of Children, Young People and Adults at Risk and ensure that I am aware of the Safeguarding best practice guidelines and procedures when interacting with them.
- Confidentiality and the sensitivities of information I hold on other individuals.
- Netball and the individual's reputation and not take any action or make inappropriate comments, including on Social Media, about a fellow participant, coach, official, volunteer or member of England Netball's staff that will bring The Sport or those associated with delivering The Sport into disrepute*. I will respect EN's guidance and policies on Social Media technology.

**Note - This does not relate to the raising of genuine concerns of breaches of the England Netball code of conduct including concerns of discrimination through the appropriate processes detailed in England Netball Policies.*

- The position I hold within Netball and always conduct and dress myself in an appropriate manner.
- The result of the game and will not attempt to offer, offer or accept either directly or indirectly any consideration whatsoever in return for influencing or attempting to influence the result. I will not seek to achieve personal gain on a result which I can influence by betting on any match or event where I am participating, either by playing, coaching or officiating, or through direct or indirect involvement.
- That I must fully cooperate with any anti-doping investigations or proceedings, whether conducted by UK Anti-Doping or any other competent body. Failure to do so without acceptable

justification may be treated as misconduct under the EN Misconduct List and may be sanctioned accordingly.

- In the event that I commit an act of misconduct that relates to anti-doping but does not amount to a violation of the Anti-Doping Rules of England Netball, England Netball may bring disciplinary proceedings against me for such misconduct under the EN Misconduct List and they may be sanctioned accordingly.

Netball is based on Teamwork, therefore I will:

- Not abuse or misuse any relationship of trust or position of power or influence held by me in my team, be that my playing team, Club, County, Regional or England Netball
- Be on time, dressed appropriately and ready to give my full attention to the role I am carrying out within Netball
- Recognise that individuals bring different qualities and attributes but “together we will excel”.
- Welcome new members, volunteers, and connected participation and cooperate with Members, Connected Participants, colleagues, coaches, officials and administrators already in the Sport.

I recognise individuals participate in Netball to achieve and have fun, therefore I will:

- Recognise the achievements of others and applaud their successes
- Endeavor to ensure that all involved in the Sport optimise their potential by promoting the positive aspects of the sport and never condoning the use of inappropriate or abusive language, inappropriate relationships, bullying, harassment, discrimination or physical violence.
- Follow the Guidance on Live Streaming Activities with Children and Young People and Adults at Risk whenever I am involved in Virtual Activity
- Never engage in discriminatory abuse or anti-social behaviour which could include but is not limited to racism, sexism, antisemitic, Islamophobic, homophobic or transphobic behaviour.
- Not impinge on others enjoyment of The Sport or my performance by consuming alcoholic drinks, smoke or vape immediately prior to or while participating in the sport, or while safeguarding children, young people or vulnerable adults
- Use Social Media technology appropriately, ensuring I do not bring the game into disrepute or make an inappropriate comment about an athlete, coach, official, volunteer or member of England Netball staff
- Ensure that everyone has the opportunity to participate in a fair, honest environment by rejecting cheating, abiding by the Anti-Doping policies and not taking illegal substances immediately prior to or while participating in the Sport.

- Display modesty in victory and graciousness in defeat; be sporting – whether I win or lose; always acknowledge the other team and the umpires at the end of the game with a hand shake or three cheers.
- Never argue with an official or participant during a game and listen to and cooperate with officials' decisions
- Control my temper; I understand that verbal, emotional and physical abuse of officials, coaches, spectators or participants, or deliberately distracting or provoking a participant, coach or official is not acceptable or permitted behaviour in netball
- Enjoy the game and ensure others can also enjoy it.

I will abide by this code of conduct and promote it to others.

I understand that if I fail to follow the code England Netball may take action against me either informally or under the Disciplinary Regulations in accordance with the EN Misconduct List, which may result in Sanctions including suspension.

Codes of Conduct for:

Assessors

Coaches

Club Safeguarding Officers

Mentors

Table Officials

Teachers

Team Mangers

Testers

Trainers

Tutors

Umpires

Verifiers

All Volunteers participating in Netball

The Code of Conduct state the values and standards expected at all times. In addition to these, when in my capacity as a coach, umpire, table official, team manager, teacher, tutor, assessor, tester, trainer, verifier, mentor or volunteer, **I will also:**

- Be a positive role model for netball by acting in a way that projects a positive image of my role within netball and being fair, considerate and honest with participants and officials
- Display high standards in my language, manner, punctuality, preparation and presentation to ensure that all time spent with me by participants or colleagues is a positive experience
- Exercise reasonable care and skill when carrying out my duties, including but not limited to keeping up to date with the latest practices and developments by taking up further education and other personal and professional development opportunities
- Be consistent, independent and demonstrate complete impartiality through exercising reasonable care and skill to enforce the rules of the game by applying them fairly and to effect control of the game
- As a coach, seek to inspire and motivate in accordance with an individual's abilities to enable them to play to the best of their ability and realise their potential
- As a coach, provide athletes with planned and structured training programmes appropriate to their abilities and goals by ensuring that equal attention and opportunities are available to all, including those requiring a modified plan due to sickness or injury
- As a tutor, assessor, tester, trainer, verifier or mentor, provide candidates with the appropriate information, planned and structured programmes appropriate to their needs and goals, ensuring that equal attention is applied, and to provide appropriate feedback following observation of a session
- Be mentally and physically fit to carry out my role within netball
- Ensure that the training and/or Competition environment is safe and appropriate for the age, physical and emotional maturity, experience and ability of the athletes
- Ensure that I abide by the principles outlined in the Physical Contact and Young Person in Netball Guidance, whenever an activity necessitates physical contact.
- Ensure that I follow instructions and comply with all health and safety regulations that apply to the role I am undertaking.

I will endeavour to abide by this code of conduct and promote it to others.

I understand that if I fail to follow the code England Netball may take action against me either informally or under the Disciplinary Regulations in accordance with the EN Misconduct List, which may result in Sanctions including suspension.

Code of Conduct for:

England Netball National Groups

Regional Board Members

Regional Committee Members

Club Committee

Committees

County Board Members

County Committee Members

League Committee

The Code of Conduct states the values and standards expected at all time. In addition to these, when in my voluntary capacity as a member of the National Group, Committee, Regional and County Board/Committee/Group, **I will also:**

- Promote and embed the England Netball group, Regional and/or County values, aims and policies
- Act only in the interests of England Netball, the Region or the County, and not on behalf of any constituency or interest group; the knowledge and understanding that each Board or committee member brings from their own experience is highly valued but Board and committee members are not permitted to act as representatives of any constituency or interest group
- Establish and maintain robust and comprehensive governance processes and regimes and not abuse my position of trust or authority
- Actively contribute to the effective work of the Board/Group/Committee through:
 - thorough preparation and reading of all papers circulated prior to meetings

- regular attendance, participation and contribution at meetings, including constructive challenge
 - ensuring timely response to agreed actions, requests for information and guidance
 - attending the AGM/EGM and England Netball/Regional/County events as and when required
 - deal with issues of clarification 'offline' before meetings in order maintain a sharp focus on agenda items during meetings to ensure that meetings run to time and time is fully utilised
 - not use technology or communicate with others outside during meetings
- Attend relevant training events and take reasonable steps to ensure awareness of public policy, statute and other issues that may affect the work of England Netball, the Region or County.
- Listen to and respect the views of others
- Seek positive and constructive resolution to those issues where differences in opinion exist, and where a vote is taken accept the decision of the majority
- Respect the office of Chair
- Observe the highest ethical standards of impartiality, integrity and objectivity in relation to the stewardship of public funds and management
- Act in a way considered to be in good faith and most likely to promote the success of the organisation for the benefit of its members as a whole including not using my position to obtain for myself, family members or close associates employment or other advantages with England Netball/the Region/the County or any individual or organisation associated with England Netball/the Region/the County.
- Maximise value for money through ensuring that services are delivered in the most economical, efficient and effective way within available resources and that independent validation of performance is achieved wherever practicable
- Maintain focus on the strategic development through planning, prioritising, performance monitoring and evaluation.
- Notify the appropriate authorities should my personal circumstances change and a Conflict of Interest develop or I am charged or convicted of a criminal offence which would result in me not being a fit and proper person to hold my position within netball.
- Support other Boards/Groups/Committees and individuals in their leadership of the organisation.
- At all times act as an ambassador and advocate for England Netball, Region or County, promoting the organisation's key messages and always presenting the sport and its people in a positive light.

- Not attempt to exercise individual authority over England Netball/the Region/the County or its staff and volunteers except as explicitly set out in policies
- Respect confidentiality and not pass any information gained through my involvement with the Board/Committee/Group to a third party without approval of the chairman.

I will endeavour to abide by this code of conduct and promote it to others.

I understand that if I fail to follow the code England Netball may take action against me either informally or under the Disciplinary Regulations in accordance with the EN Misconduct List, which may result in Sanctions including suspension.

Code of Conduct Parents/ Carers

The enjoyment and safety of your Child when involved in a netball activity is of paramount importance to England Netball. Every Child and Young Person will be encouraged and asked to ensure that their behaviour and actions meet the values and standards expected of them at all times. As parents, you are asked to support our Codes of Conduct and embrace the spirit of our game.

As a parent/carers, I will:

- Encourage my Child to play within the rules and respect officials' and coaches' decisions
- Support my Child's efforts and performance, give positive comments that motivate and encourage continued effort and learning
- Understand that Competition is about winning and losing, so results are always accepted without undue disappointment
- Be a positive role model to my Child by helping them work towards skill improvement and high standards of sporting behaviour
- Remember that Children and Young People learn best by example; I will applaud good play by both my Child's team and their opponents
- Thank the coaches, officials and other volunteers who give their time for my Child and not interfere with their decisions
- Help when asked by a coach or official
- Respect the rights, dignity and worth of all people involved in the game, regardless of gender, marital status, race, colour, disability, sexuality, age, occupation, religion or political opinion
- Never engage in discriminatory abuse or anti-social behaviour which could include but is not limited to racism, sexism, antisemitic, Islamophobic, homophobic or transphobic behaviour.
- Read the rules of The Sport to understand better what I am watching and discussing with my Child
- Promote this Code of Conduct to other parents, carers and supporters
- Be aware of my Child's Club safeguarding policy and ensure that any concerns are reported to the Club's Safeguarding Officer or England Netball's Lead Safeguarding Officer.

As a parent/carer, I will not:

- Pressure my child in any way; I know that this is their Sport not mine
- Use inappropriate language, harass athletes, coaches, officials or other spectators
- Criticise or ridicule my child for making a mistake or losing after the game
- Force my child if they are unwilling to participate in the Sport
- Use Social Media technology to bring the game into disrepute or make an inappropriate comment about an athlete, coach, official, volunteer or member of England Netball staff
- Arrive at a netball activity under the influence of or consume illegal substances, alcoholic drinks, smoke or vape either immediately prior to or while being at a netball activity where my child is participating in the Sport.

I will endeavour to abide by this code of conduct and promote it to others.

I understand that if I fail to follow the code England Netball may take action against me either informally or under the Disciplinary Regulations in accordance with the EN Misconduct List, which may result in Sanctions including suspension.